

**WRITTEN QUESTION TO THE MINISTER FOR HEALTH AND SOCIAL SERVICES
BY DEPUTY G. P. SOUTHERN OF ST. HELIER
ANSWER TO BE TABLED ON MONDAY 5th OCTOBER 2015**

Question

Does the Minister accept that the “review” of domiciliary care services has resulted in the cessation of this service on the part of Family Nursing and Home Care and will result in increased costs for those concerned to replace this service?

Answer

I assume the Deputy’s question relates to FNHC’s decision to stop providing domestic support (cleaning services). In its news release, FNHC said: *‘FNHC has a long history of providing care in the community and this change will mean that we will continue to focus on what we do best, the delivery of high quality care to those who have more complex needs, those who require district nursing and those who require personal care such as assistance to wash and dress and take medication.’*

‘Domiciliary care’ covers a range of personal care and support services such as helping people to get into and out of bed each morning and evening, ensuring that medicines are taken at the right time, or assisting with bathing and getting dressed.

There are a number of companies in Jersey who provide cleaning services. Individuals are able to choose from these providers, and it is likely that people will not make their choice based on price alone, but will also consider issues such as quality of service, personal recommendation and convenience.